

Seamfix 

ePass A Pan-African Digital Passport Renewal Platform for the Diaspora

Because distance should never limit access to trusted identity or essential government services.

Digital Passport Renewal for Africa's Global Citizens

Renew Your ID



The Challenge

Serving Citizens Abroad Is Becoming Harder

- Millions of African citizens live outside their home countries
- Passport renewal still depends on physical embassies
- Long queues, travel costs, and appointment backlogs
- Rising operational pressure on consular services
- Growing citizen dissatisfaction and reputational risk

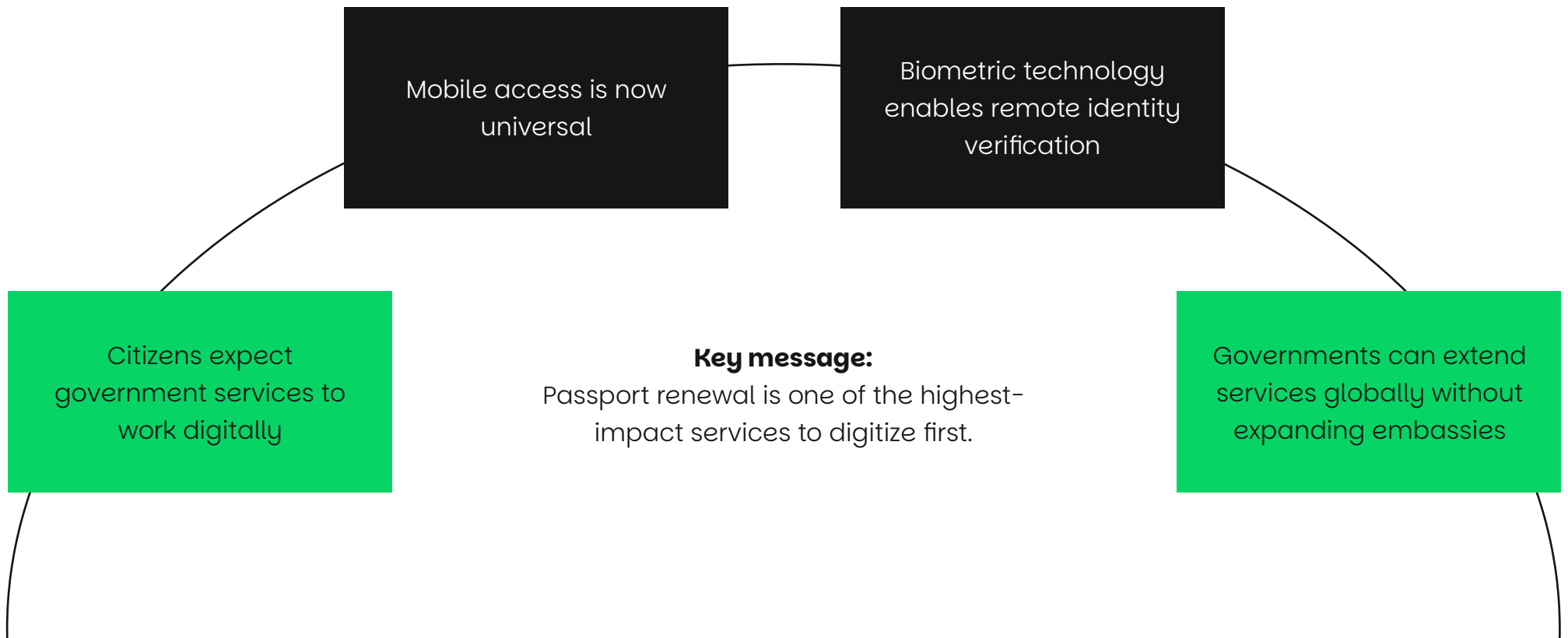
Key message:

Current passport renewal models do not scale with diaspora growth.



The Opportunity

Digital Transformation for Diaspora Services

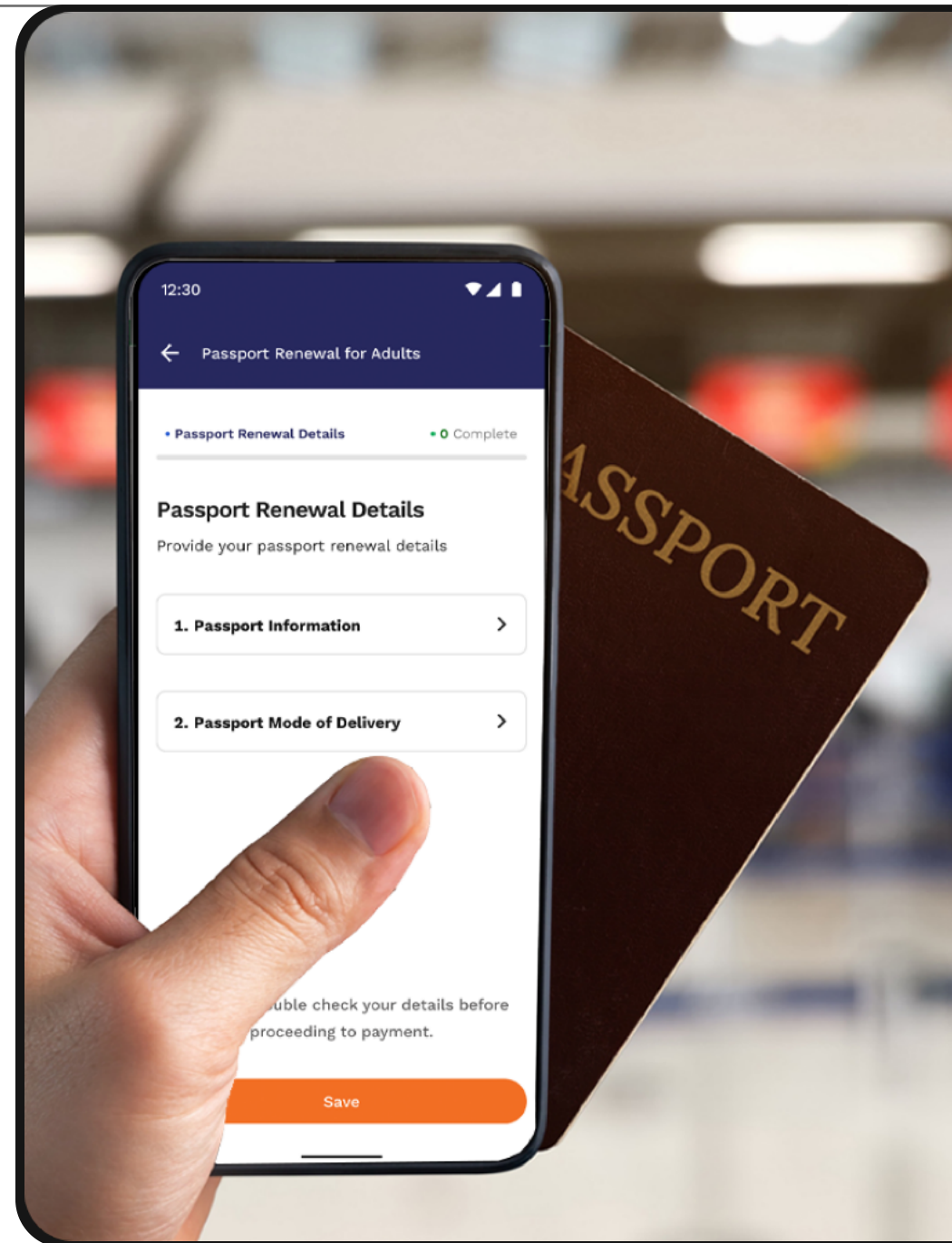


Introducing ePass

What is ePass?

ePass is a **government-grade digital passport renewal platform** that allows citizens to renew passports remotely, while governments retain full control over identity verification, approvals, and data.

- Fully digital, end-to-end
- Designed for diaspora populations
- Built for government trust and oversight
- Configurable for national or regional deployment



What Citizens Experience

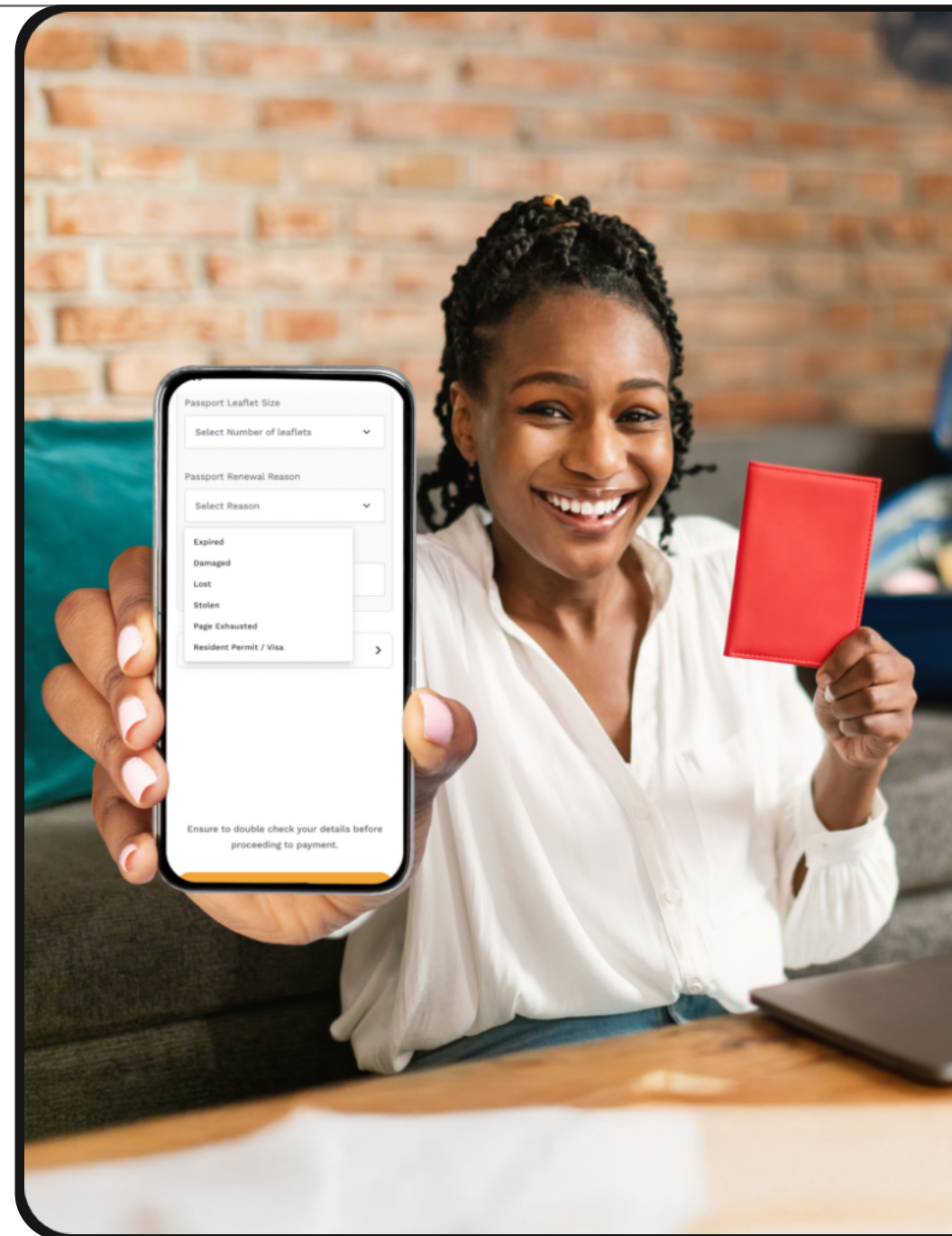
Simple. Secure. Fully Remote.

Citizens can:

- Apply for passport renewal via mobile
- Upload documents digitally
- Complete biometric capture from home
- Make secure payments
- Track application status in real time
- Receive passports via approved delivery channels

Result:

Faster service, lower cost, better experience.



What Governments Control

Full Oversight. Zero Compromise.

Governments retain:

Policy control
(eligibility, age, renewal rules)

Approval authority

Biometric verification
standards

Risk scoring and audit trails

Integration with national
passport systems

Ownership of all citizen data

ePass supports governments — it does not replace them.

Strong Identity Assurance

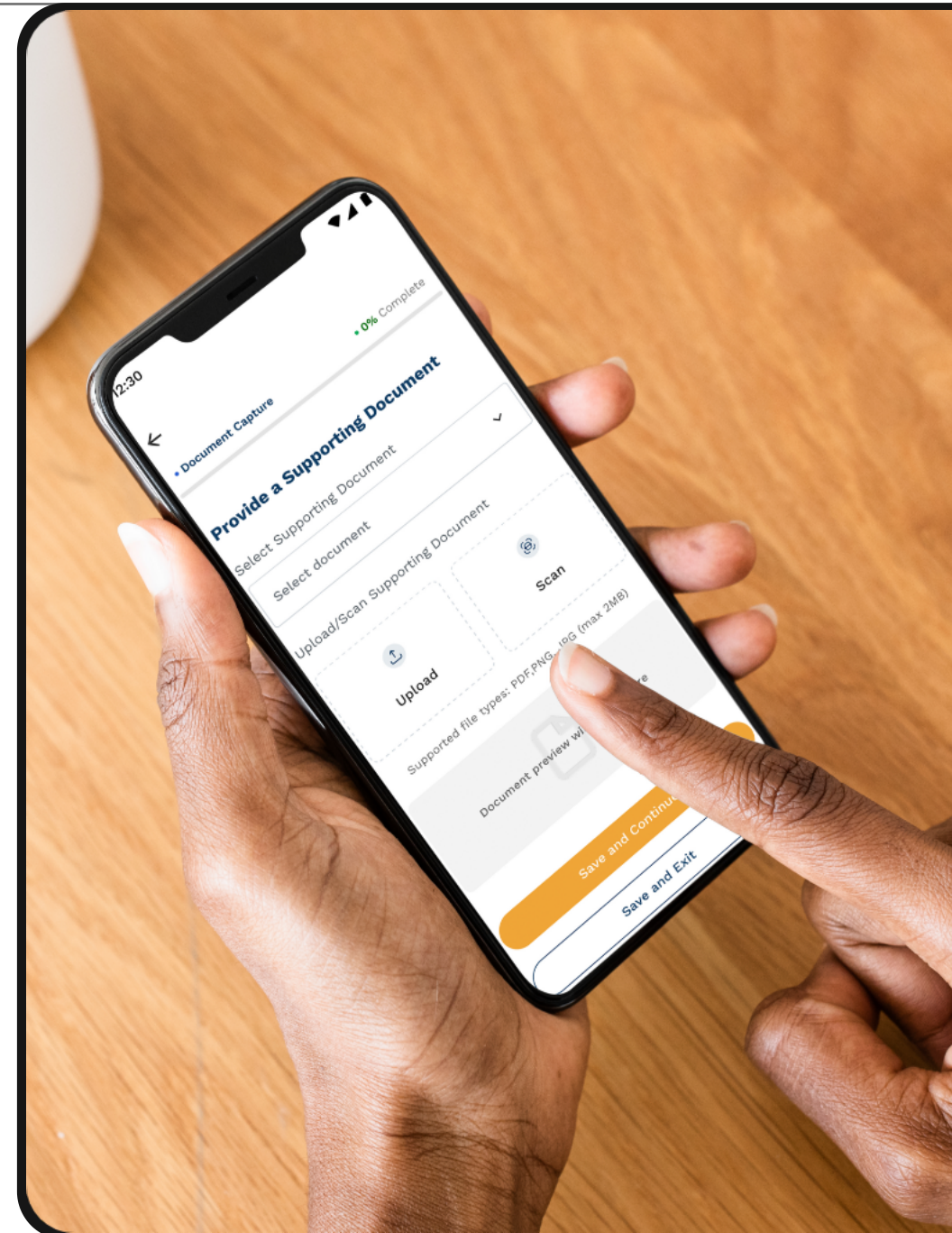
Security Built Into Every Step

ePass combines:

- Passport scanning (OCR and optional NFC)
- Live facial capture with liveness detection
- Contactless fingerprint capture
- Automated identity matching
- Risk-based scoring (Green / Amber / Red)

Outcome:

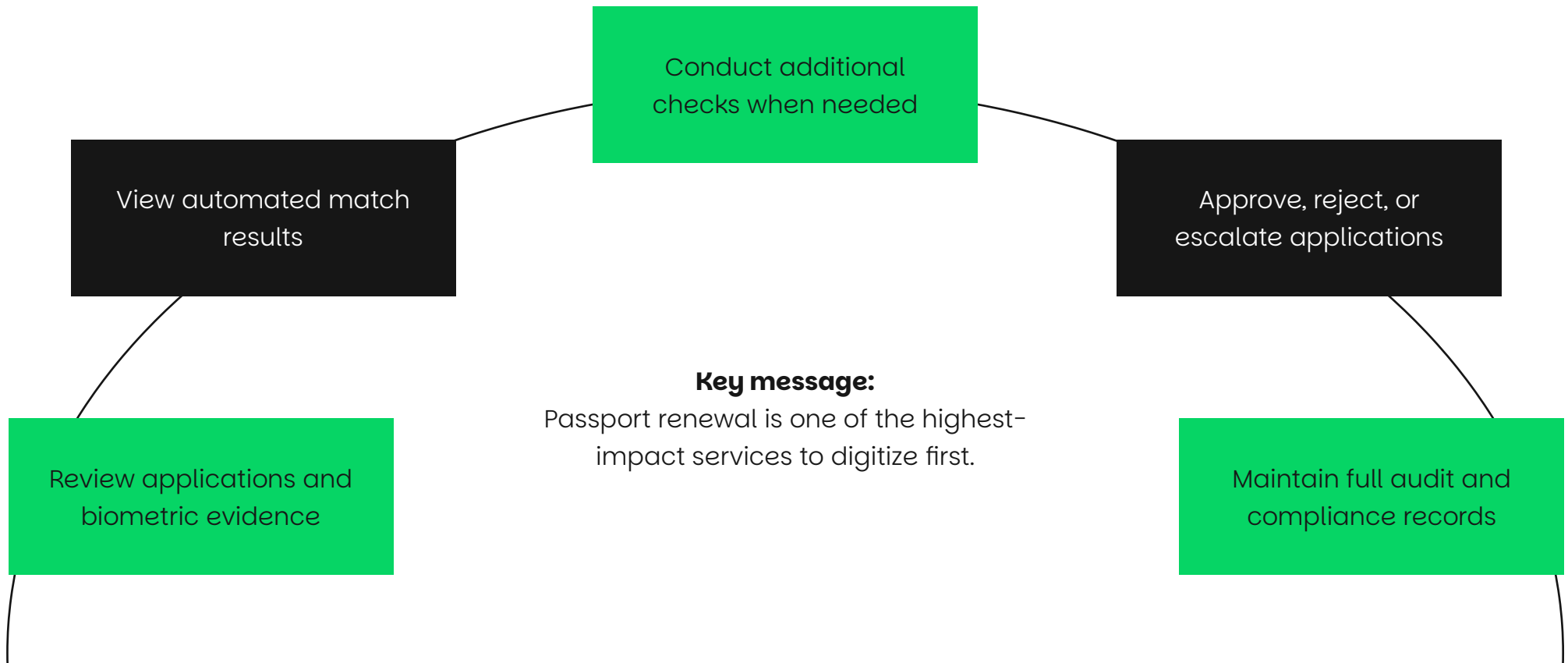
High assurance without physical presence.



Back-Office & Operations

Built for Immigration & Passport Authorities

Government officers can:



Key message:

Passport renewal is one of the highest-impact services to digitize first.

Payments & Delivery

Flexible, Policy-Driven Models

Supports real-time or deferred payments



Transparent invoicing and receipts



Configurable delivery options:

- Supports real-time or deferred payments
- Transparent invoicing and receipts



Rules enforced per country or region



Why Governments Choose ePass

Proven Value

Reduces embassy congestion

Lowers operational and logistics costs

Improves citizen satisfaction

Accelerates renewal timelines

Scales across countries and regions

Maintains sovereignty and data ownership

Built for Africa. Ready to Scale.

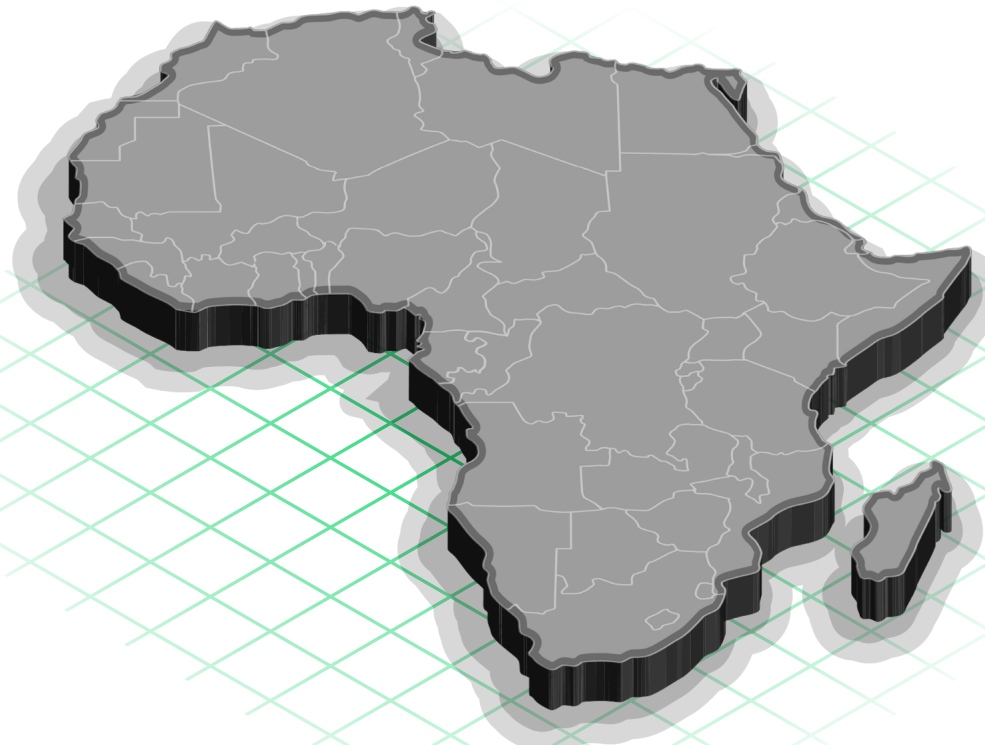
Designed for Multi-Country Deployment

Works across different
legal and policy
environments

Configurable for
national or regional
use

Supports multiple
languages and
jurisdictions

Deployable on
sovereign or hybrid
infrastructure



ePass grows with government ambition.

Strategic Positioning

More Than Passports

ePass is a **foundational platform** for:

Trusted digital
government services

Identity-driven
service delivery

Future expansion into
other citizen services

Passports are the starting point, not the limit.

About Seamfix

Your Trusted Digital Identity Partner

Seamfix is a global provider of digital identity and biometric solutions supporting governments and institutions across Africa and beyond.

- Headquarters in Nigeria
- UK-based operations
- Deep expertise in biometrics and government systems
- Trusted by public-sector institutions

We enable people to securely prove who they are, so they can access the services they deserve.



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