HOW IT WORKS

How to get started on Smart MDM
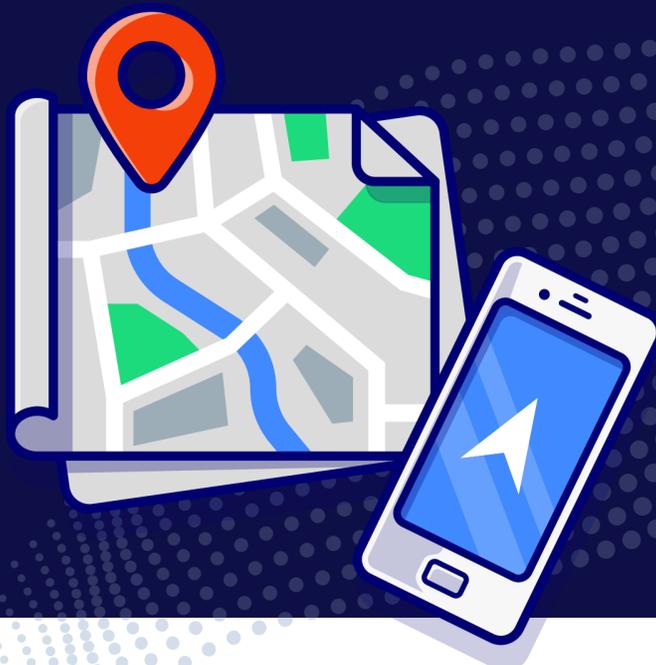
STEP 01

Install

The SmartMDM Solution is available on both Android and Windows devices. After downloading the "APK"/MSI file, go ahead and install it on your Android/ Windows device and then set up Kiosk mode.

STEP 02

Onboard Agents

On the Admin Portal, click on the "Add User" button to add users(agents & dealers). You can either add a single user or bulk users. Bulk User creation allows you to create up to 1000 users at a time. You can also edit, manage user/user roles & reset password.
N.B: Bulk user creation is not available for "Dealer" account creation.

STEP 03

Enroll Devices

To enrol a device, you can use either the single device enrolment or the bulk device enrolment methods. This simply allows you to "register" your device in your organisation's ecosystem.

STEP 04

Activate

After you have enrolled all your devices, you are now set to start tracking and monitoring. You can see the realtime activities of agents in the field, add apps and map them to devices, apply policies to devices, blacklist/whitelist devices/users or apps.